This design research is about products and services merging, and exploring new systems emerging.

## Cover picture legend

## product - service

## Cover picture clarification

Evolving into each other, the product becomes the service, and the service becomes the product. Explored together in PSS Design, new prospects are opened up at each step in the design process.

## Product-service system design a synthesis approach

Thesis submitted for the degree of doctor in Product Development at the University of Antwerp to be defended by

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